

# Case Study

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## **London NHS Offices.**

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**Agile Working**

**Date : April 2016**

BHC Healthcare was approached by a London based NHS client in September 2015 regarding a relocation of the project team to a new open plan premises in London. They were looking for a Hot Desk solution, with 40 permanent desk spaces, for a department of over 60 people. The existing floor space had two cellular offices and the rest was open plan.

**“Agile working was an ideal solution for this brief. It breaks away from dedicated desks for every member of staff and does not limit the amount space that hot desking does.”**

**Peter Bright, MD BHC Furniture.**

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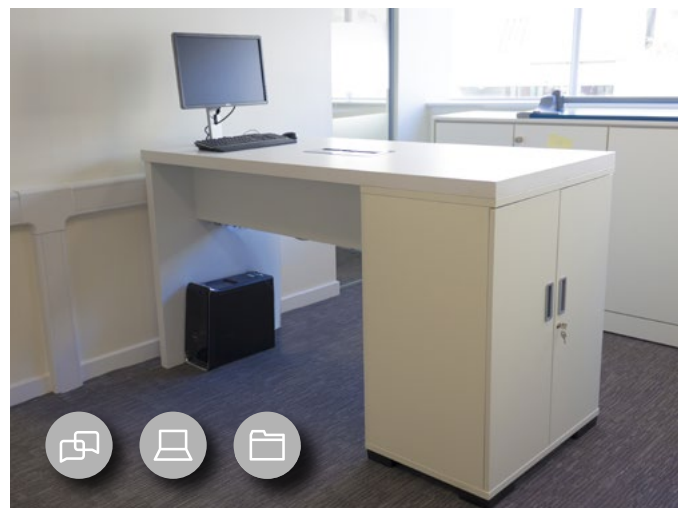


Requirements for areas for touch down working, flexible meeting zones, personal storage and enough power and data for the modern worker were also needed. Priorities included the area was to enhance the working environment and make the end user feel comfortable and confident to move to and work at any free workstation.

Hot desking is a familiar concept within corporate office spaces, intentionally designed for desk systems to move away from traditional single desks packed together, with work spaces defined only by desk size. It allows groups of desks to share components reducing clutter and offering a more shared approach to the use of desk space on a more temporary need. It does not, however, allow a working environment to encompass all aspects of a truly open plan fully functioning office.

BHC noted this in respect of the hot desking brief from our client and put forward a new, fresh approach to the concept. Working with Senator International, BHC presented the new Agile Working strategy developed by Senator which puts forward a tailored, zoned approach for open plan modern working offices.

Agile Working addresses the more diverse and complex requirements of the contemporary open plan office space to suit the needs of workers.

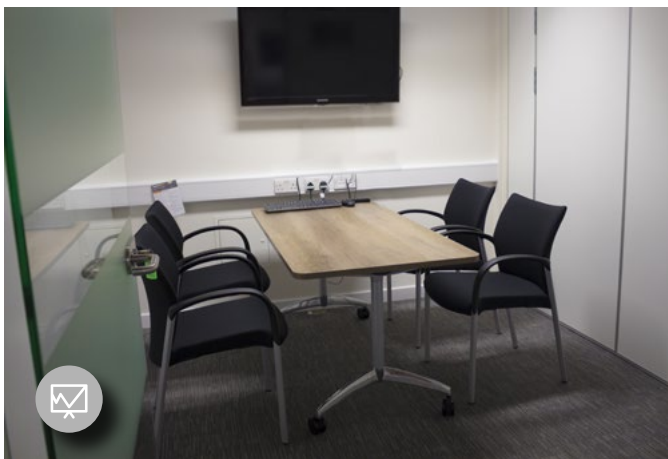
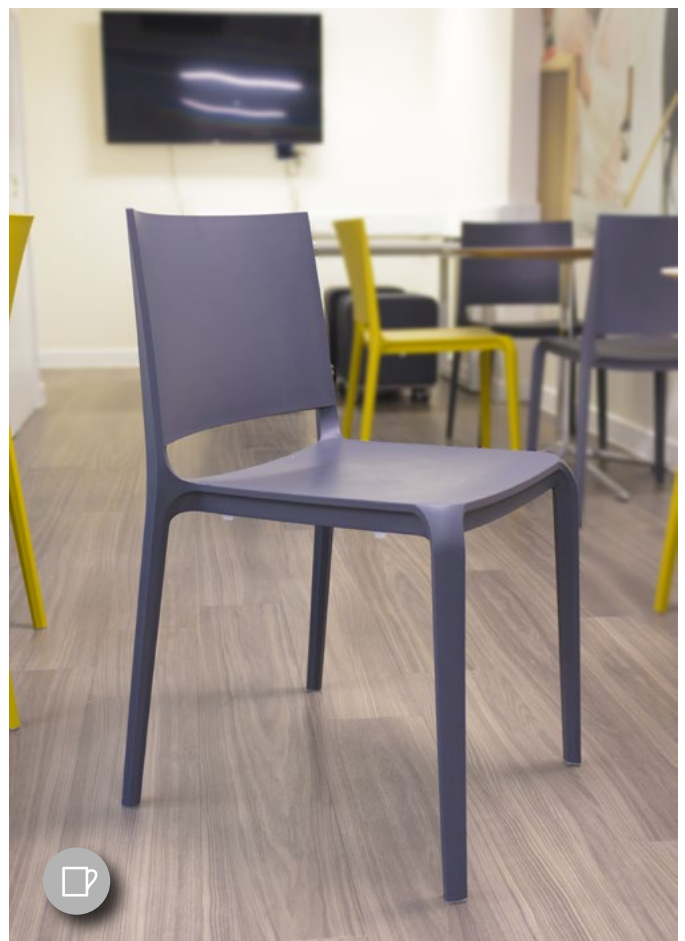


It addresses the various day to day activities of employees, the same routine and repetitive tasks but it looks at a more collaborative approach addressing innovation, planning, creativity and interpersonal skills. An open plan space that encourages team work, harnesses intelligence, increases productivity and general wellbeing within the workplace.

**“Agile creates choice, matching activities to work settings and creates conditions that allow employees to reach their potential it takes the function of the new open office space to a new level. We developed a bespoke program with five flexible activity based areas.”**

**Peter Bright, MD BHC Furniture.**

Agile Working offers a fabulous flow throughout the new open plan office space where at all times a positive, all encompassing work environment has been created that encourages and does not stifle practice. The careful consideration by BHC Furniture in the selection of furniture from personal storage lockers, to office chairs, desks, technology, and relaxation spaces compliment the overall layout.



# Customer Profile.

London NHS Offices - Agile Working

**bhc furniture**  
plan - manage - install

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about  
Settings**



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## Main Business Activity:

Estates-Redevelopment / Project  
Management / Space planning

## Product Specified:

### Open Plan

Chemistry 2 person Height adjustable back-to-back desks with speedy action  
Freeway Beam workstations with full cable management, scallop cut out  
Vertical cable risers  
Freeway desk mounted screens with tool rail

### Power

92 Series elite under desk module (4 no UK sockets)  
90 Series porthole trough desk module 1 x 13A UK power socket-1 x USB  
Type  
a charging point-1 x hardwired mains input cable-1 x 3m CAT5 data socket  
to plug

### Open Plan meeting table

Freeway 1800mm x 800mm x 1050mm high table slab end leg at other end.  
Storage unit made from 18mm MFC with 50mm thick laminated AV Power  
and  
Data module • 2 fused 3.15 amp sockets • 2 Cat5e Data Sockets, • VGA,  
3.5mm

### Open Plan Locker

Specialist products 8 person locker units, 2 keys per door, each door  
includes post slot, standard finishes

### Open Plan Storage

Chemistry storage unit, sliding doors, 1650mm wide, including adjustable  
internal shelves

### Meeting Rooms

Ad-Lib boardroom table, 3200 x 1400 soft rectangular laminate top with  
Ref.38 chamfered edge, polished aluminium skids  
Ad-Lib vertical cable management-flexible top and base weight  
Trillipse multipurpose chairs, four leg frame, sculptured back, stacks 4

### Agile meeting areas

Haven Team meeting space, comprising eleven upholstered panels 3200  
x 3200

Ad-Lib rectangular meeting table with soft corners 2200 x 1200  
Haven high back two seat sofa, two tone upholstery, Fabric Selection 3  
Ad-Lib Mid Height table 1200 x 600 soft rectangle MFC top  
Haven 1800mm bench unit with bulwark, left hand connectors, Fabric  
Selection 3  
Haven 1800mm bench unit with bulwark, right hand connectors, Fabric  
Selection 3  
Haven 60 degree connector unit, Fabric Selection 3  
Haven mobile low stool  
Talon delta wing coffee table

### Kitchen

Open dining height table, 750 x 750 soft square top with Edge.37 profile,  
Grade A laminate  
Chemistry Table with O leg design 1600 x 800  
Tonina side chairs, Monobloc 1 piece chair,  
Pause mobile low stool,